



Fast Facts



Average service speed:
29.93kph



Total services run:
77,300



Average passengers
per service:
55



Busiest single day:
17 May 2019 (19,318)



Busiest day of the week:
Friday



Energy created from
depot solar panels:
139.07 KWh



CO² avoided:
98 tonnes



Car trips avoided:
7,095

*Data for 12 months from 22 April 2019



Engineering & Maintenance facts

The first major service milestone is at 75,000km. Each LRV has its wheels checked with a laser measuring tool every month. The wheels are turned on the lathe every 3 months to retain the wheel profile.

Harvested rainwater is collected in 2 x 10,000 litre harvesting tanks located on site. Recycled rainwater is used for irrigation of landscaping along the network, LRV washing, depot cleaning and LRV maintenance.



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FACTS & FIGURES



TG20278

Total passenger trips

 4,226,922

* Data source: MyWay Ticketing data



Community Safety

14 Depot Safety tours, catering to groups from preschool, to specialist public transport interest groups

14 School safety visits; including the Gungahlin College School Safety Poster competition

9 Group excursions; schools, retirement villages, community assistance groups

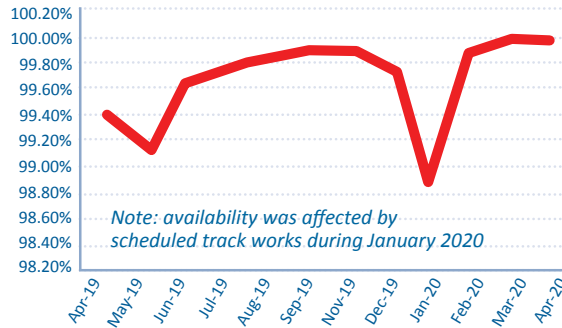
5 Familiarisation sessions over 2 days catered to community and disability support groups across the Canberra Region.

* Data for 12 months from 22 April 2019

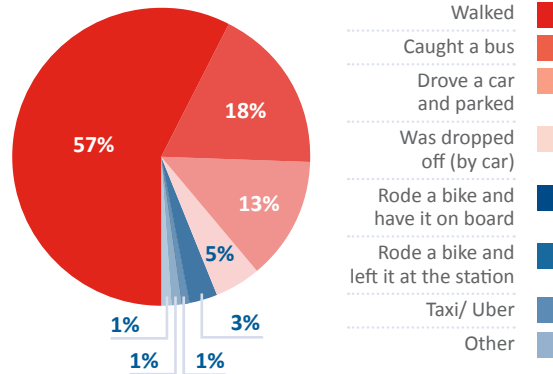


Operational Performance

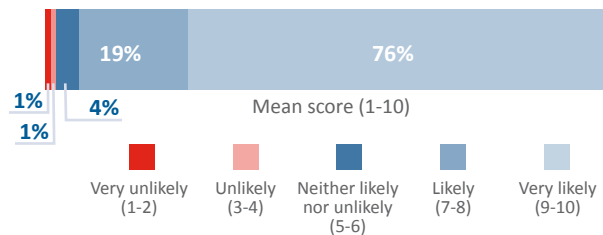
Monthly Service Availability:



Transport method taken to travel to Light Rail stop



Likelihood of recommending Light Rail to friends or family



*Data source: Customer Satisfaction survey, February 2020



Vision

To enable transformation of mobility in the Nation's Capital



Mission

To provide a safe and world leading Light Rail service for our customers and community



Values

To be people focused, innovative, safe, caring and reliable

Organisation

CMET is part of the Canberra Metro consortium which is a group of companies that have been contracted by the ACT Government to operate and maintain the Light Rail network for a period of 20 years. This is achieved through strategic partnerships comprising of UGL and John Holland in partnership with Deutsche Bahn Engineering and Consulting. CAF will supply and maintain the light rail vehicles (LRVs).

This Facts & Figures brochure has been designed to highlight some key statistics of CMET's first year of operations. Light Rail operations in the ACT began on 22 April, 2019.

