



## Fast Facts



Average service speed:  
**29.93kph**



Total services run:  
**77,300**



Average passengers  
per service:  
**55**



Busiest single day:  
**17 May 2019 (19,318)**



Busiest day of the week:  
**Friday**



Energy created from  
depot solar panels:  
**139.07 KWh**



CO<sup>2</sup> avoided:  
**98 tonnes**



Car trips avoided:  
**7,095**

\*Data for 12 months from 22 April 2019



## Engineering & Maintenance facts

The first major service milestone is at 75,000km. Each LRV has its wheels checked with a laser measuring tool every month. The wheels are turned on the lathe every 3 months to retain the wheel profile.

Harvested rainwater is collected in 2 x 10,000 litre harvesting tanks located on site. Recycled rainwater is used for irrigation of landscaping along the network, LRV washing, depot cleaning and LRV maintenance.



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## FACTS & FIGURES



TG20278

# Total passenger trips

 4,226,922

\* Data source: MyWay Ticketing data



## Community Safety

**14** Depot Safety tours, catering to groups from preschool, to specialist public transport interest groups

**14** School safety visits; including the Gungahlin College School Safety Poster competition

**9** Group excursions; schools, retirement villages, community assistance groups

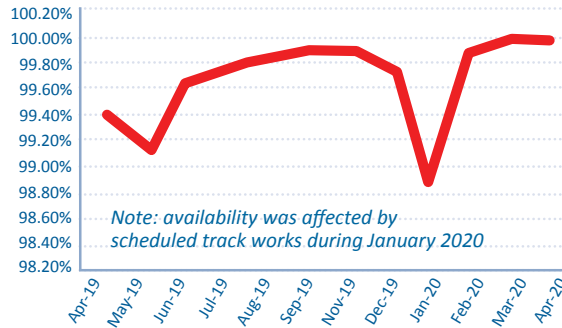
**5** Familiarisation sessions over 2 days catered to community and disability support groups across the Canberra Region.

\* Data for 12 months from 22 April 2019

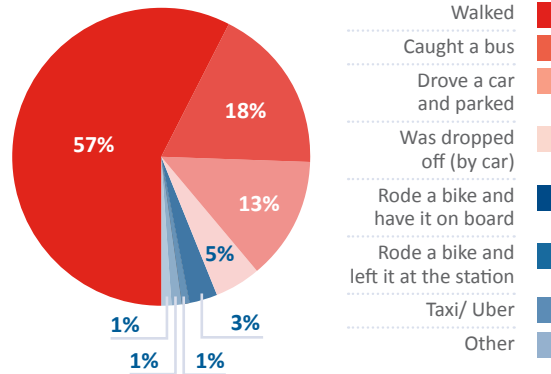


## Operational Performance

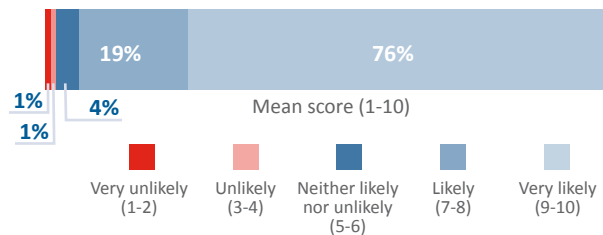
### Monthly Service Availability:



### Transport method taken to travel to Light Rail stop



### Likelihood of recommending Light Rail to friends or family



\*Data source: Customer Satisfaction survey, February 2020



## Vision

To enable transformation of mobility in the Nation's Capital



## Mission

To provide a safe and world leading Light Rail service for our customers and community



## Values

To be people focused, innovative, safe, caring and reliable

## Organisation

CMET is part of the Canberra Metro consortium which is a group of companies that have been contracted by the ACT Government to operate and maintain the Light Rail network for a period of 20 years. This is achieved through strategic partnerships comprising of UGL and John Holland in partnership with Deutsche Bahn Engineering and Consulting. CAF will supply and maintain the light rail vehicles (LRVs).

This Facts & Figures brochure has been designed to highlight some key statistics of CMET's first year of operations. Light Rail operations in the ACT began on 22 April, 2019.

